

# Vulnerable Communities Plan

Local Emergency  
Management Arrangements

September 2023



## Distribution

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#### Shire of Serpentine Jarrahdale (Shire)

Local Emergency Management Committee

Chief Executive Officer

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*Hardcopy:* Shire of Serpentine Jarrahdale Administration Centre  
6 Paterson Street, Mundijong – during normal business hours

*Online:* Shire of Serpentine Jarrahdale website [www.sjshire.wa.gov.au](http://www.sjshire.wa.gov.au)

## Amendment Record

Suggestions and comments from the community and stakeholders can help improve these arrangements.

Feedback can include:

- what you do and don't like about the arrangements;
- unclear or incorrect expression;
- out of date information or practices;
- errors, omissions or suggested improvements.

Forward feedback copy and relevant section/s with proposed changes marked to:

Executive Officer  
Local Emergency Management Committee  
Shire of Serpentine Jarrahdale  
6 Paterson Street  
Mundijong WA 6123  
or alternatively email to: [info@sjshire.wa.gov.au](mailto:info@sjshire.wa.gov.au)

Any suggestions and/or comments will be referred to the LEMC for consideration. All amendments must be approved by LEMC and entered in the Amendment Register below:

Number	Date	Amendment summary	Author
1	January 2023	Document created – DRAFT	KS

### Acronyms & Definitions

TERM	MEANING
AWS	Australian Warning System
DFES	
DOH	Department of Health
IMT	Incident Management Team
LEMA	Local Emergency Management Arrangement
PCEP	Person-Centred Emergency Preparedness
The Plan	The Shire of Serpentine Jarrahdale Vulnerable Communities Plan
The Shire	The Shire of Serpentine Jarrahdale

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## Introduction

### Authority

The Shire of Serpentine Jarrahdale Vulnerable Communities Plan (the Plan) has been prepared in accordance with Section 41(4) of the *Emergency Management Act 2005* and forms a part of the Local Emergency Management Arrangements for the Shire of Serpentine Jarrahdale (the Shire). *This plan has been endorsed by the Local Emergency Management Committee and the Shire of Serpentine Jarrahdale.*

### Purpose

The purpose of the Vulnerable Communities Plan is to document emergency management arrangements for concentrations of at-risk persons during an emergency within the Shire of Serpentine Jarrahdale.

### Scope

The Plan identifies the demographic composition, geographic location, arrangements, communication, support networks for concentrations of people at-risk in the Shire of Serpentine Jarrahdale and the resources available to support at-risk persons plan for an emergency.

The Plan does not cover individual persons that may be at a higher risk during an emergency however information in this plan may assist with emergency planning at an individual level. Primary responsibility for individual emergency planning rests with the individual, family, carers or other support persons.

### Objectives

- Provide information on concentrations vulnerable people and their related supporting networks for agencies working in emergency prevention, preparedness, response and recovery activities (the Hazard Management Agencies and key support organisations).
- Identify emergency arrangements in place for concentrations of vulnerable people.
- Provide reference material to support individual, community and agency emergency planning and preparedness in the Shire of Serpentine Jarrahdale.

### People at risk

The [DFES At-Risk People Strategy 2013](#) defines at-risk as “*people who are unable to receive, understand or act on information, prior to or during an emergency.*” Whilst we should not assume that all elderly, young, disabled or socially isolated people would be vulnerable in an emergency situation, the likelihood is far greater within these groups.

The understanding of personal risk may be impaired and/or episodic.

The 7 archetypes of vulnerability include, Age (elderly and children), Mental Illness, Cultural and Linguistic Barriers, Physical and/or Cognitive Disability, Socio-Economic Disadvantage and Geographic Location and Isolation.

Vulnerable or at-risk individuals cannot rely solely on the already stretched emergency services and must undertake their own emergency evacuation planning with the support of people and organisations who connect with them on a regular basis.

## Related Documents

This plan forms a part of the *Shire of Serpentine Jarrahdale Local Emergency Management Arrangements* (LEMA) as **Appendix 6** and should be read in conjunction with these plans and their related support documents. They also interface with other hazard specific, emergency management and recovery plans at local, district and state levels.

The *Local Emergency Welfare Plan – Armadale Region* (**Appendix 11** of the LEMA) prescribes the arrangements for the provision of welfare support services during emergencies.

## Roles and Responsibilities

### Shire of Serpentine Jarrahdale

#### Prevention

- Development of Vulnerable Communities Plan.

#### Preparedness

- Work with key agencies to identify and create evacuation contingencies for high risk locations with potential for concentrations of vulnerable community members.
- Communicate information and conduct engagement activities to improve preparedness and evacuation planning for vulnerable cohorts.
- Encourage specific MOUs between like-minded centres or organisations.

#### Response

- Consider and advise on resource allocations in emergency situations.
- Provide this Plan and location information for Incident Management Team use.
- Customise communication efforts.

#### Recovery

- Determine resource allocation for affected vulnerable locations.
- Track recovery and any on-going impacts.

### Individuals and Households

- Take responsibility for the safety of self, family and pets.
- Check up on neighbours, friends, members of clubs or organisations you belong to and people at increased risk in an emergency you may know.

- Be aware of self-capacity and ask for advice or help if/when needed.

### Businesses and Community Service Organisations

- Undertake hazard risk assessments.
- Develop and implement emergency management plans.
- Ensure employees/clients/customers understand warning/risk/hazard messaging
- Ensure plans are in place to continue service delivery during an emergency.
- Ensure disaster risk reduction principles are embedded into service delivery guidelines.
- Tailor programs to ensure the capability of people at increased risk in an emergency is maintained during an emergency.
- Work with other organisations that support people at increased risk in an emergency

## **Considerations for at-risk persons, carers and support organisations**

- Organisations managing facilities with concentrations of at-risk people should follow their facility specific Evacuation Plan, which should include procedures for evacuating beyond the facility muster point.
- If at-risk persons and groups do not possess their own transport or have, other critical needs should an evacuation be required, then they should make prior alternative arrangements or plans to accommodate these needs with their respective families, neighbours, or their support organisation agencies or networks in advance.
- Identification is important in the case of aged and infirm or children during an evacuation. Carers and those with responsibility should ensure that they could list, account for, and identify all persons in their care.
- Proximity of and anticipated response times by local emergency agencies. Do not leave it too late to call for help.
- Time required to vacate the property, including time to transport.
- Need for backup power supply should the mains power fail, especially night evacuations.
- Own requirements for effective internal and external emergency communications.
- Any need for additional assistance for care and attention in an emergency.
- Records should be kept by supporting organisations or services, to verify persons and physical status. Methods may involve identification tags, photographs, and documentation.
- Coordination of 'grab-bags, medications and other essential items for persons being supported to evacuate.

## Preparedness Resources

There are resources available to support individuals and community service providers and their clients in a shared approach to emergency planning and preparedness.

### Conversation, Can Do, Connect

**Conversation** - have a conversation with clients about their emergency planning and preparedness and the role and responsibility they have for their personal safety. Listen to and understand the emergency needs, expectations and capabilities of your clients. Communicate the role and responsibility they have to increase their own emergency preparedness.

- *If there was an emergency, and you had to leave your home, what would you do, where would you go, and what would you take?*
- *Do you know how you would get to a safer place?*
- *Do you have family, friends or neighbours nearby who you could call for help?*
- *If you needed food, water or medication, would you be able to arrange/afford that?*

**Can Do** - encourage clients to think about what they can do for themselves. Empower your clients to improve their own emergency preparedness by drawing on their existing capability and capacity.

**Connect** - encourage clients to think about who they connect with regularly. Create opportunity for community participation in emergency planning and preparedness by recognising existing networks and partnerships to connect with and support people who are at increased risk in an emergency.

### Resources (links and contacts)

- [Bushfire Safety Guide for Direct Care Givers](#)
- [Improving the Safety of At Risk People](#)
- [Bushfire Plan App](#) or [Be Safe and Leave Early Plan](#)
- Shire of Serpentine Jarrahdale Bushfire Awareness Team
- [Person-Centred Emergency Preparedness \(P-CEP\) Toolkit](#) – for people with disability
- [Australian Red Cross – Preparing for Emergencies](#)
- [Disaster Plan template for community organisations](#) – Australian Council of Social Service
- Australian Government Department of Health and Aged Services
  - [Preparing for an Emergency Event in Aged Care](#)
  - [Preparing for an Emergency Event in Residential Aged Care](#)
  - [Preparing for an Emergency Event in Home Care](#)



## Emergency Evacuation Centres

During an emergency, an Emergency Evacuation Centre **may** be activated by the Incident Controller in consultation with the local government and Department of Communities. The Shire assists the Department of Communities with this task.

The locations of evacuation centres are provided below to assist with community preparedness and awareness.

An Emergency Evacuation Centre may **not** be within the locality or even within local government area.

During an emergency, refer to [Emergency WA](#) for details of which Emergency Evacuation Centre has been activated.

Name	Address
Serpentine Jarrahdale Community Recreation Centre	38 Mead Street, Byford <a href="#">-32.22517448813996, 116.00047770857469</a> Capacity - 1400
Briggs Park Pavilion	Cnr Mead Street and Gordin Way, Byford <a href="#">-32.22564121287315, 116.00289599667629</a> Capacity - 300
Oakford Community Centre	57 Foxton Drive, Oakford <a href="#">-32.190546586532236, 115.91770591499863</a>
Mundijong Pavilion	Lot 232 Cockram Street, Mundijong <a href="#">-32.297177563826985, 115.98247539691465</a> Capacity - 286
Bruno Gianatti Hall	Corner - Wanliss Street and Munro Street, Jarrahdale <a href="#">-32.33765326809499, 116.06253099594137</a> Capacity - 200
Clem Kentish Hall	Cnr Wellard Street and Lefroy Street, Serpentine <a href="#">-32.363278940293746, 115.98087749137791</a> Capacity - 200
Eric Senior Pavilion	1432 Karnup Road, Serpentine <a href="#">-32.363308032502125, 115.97179317972972</a> Capacity - 100
Armadale Arena	Townley Street, Armadale <a href="#">-32.15779012232471, 116.00298375088727</a>
Kwinana - The Requatic	Robbos Way, Kwinana <a href="#">-32.2423706435722, 115.81306303716346</a>
Murray Aquatic and Leisure Centre	16 Camp Road, Pinjarra <a href="#">-32.63252549273824, 115.87450399692696</a>
Rockingham - Mike Barnett Sports Complex	Dixon Road & Goddard Street, Rockingham <a href="#">-32.278374398927085, 115.74546978336055</a>

## Key Evacuation Routes

Suburb	Key Evacuation Routes			
	North	South	East	West
Byford	South Western Highway, Hopkinson Road, Tonkin Highway, Soldiers Road.	South Western Highway, Hopkinson Road, Soldiers Road.	Nettleton Road.	Orton Road, Abernethy Road, Thomas Road.
Cardup	Soldiers Road, South Western Highway, Hopkinson Road, Kargotich Road.	Soldiers Road, South Western Highway, Hopkinson Road, Kargotich Road.	Cardup Siding Road, Norman Road, Orton Road, Bishop Road.	Orton Road, Cardup Siding Road, Bishop Road, Gossage Road.
Darling Downs	Hopkinson Road, Tonkin Highway, South Western Highway, Masters Road	Hopkinson Road, South Western Highway, Masters Road	Rowley Road, Eleventh Road, Thomas Road	Rowley Road, Thomas Road
Jarrahdale and Karrakup	South Western Highway, Albany Highway, Nettleton Road	South Western Highway, Albany Highway, Kingsbury Drive	Jarrahdale Road	Jarrahdale Road
Keysbrook and Hopeland	South Western Highway, Baden Road, Atkins Road, Westcott Road, Hopeland Road, Yangedi Road	South Western Highway, Baden Road, Atkins Road, Westcott Road, Hopeland Road, Yangedi Road	Elliott Road, Henderson Road	Elliott Road, Henderson Road
Mardella	South Western Highway, Wright Road, Kargotich Road, Lightbody Road	South Western Highway, Wright Road, Kargotich Road, Lightbody Road	Mundijong Road, Watkins Road, Randall Road, Lowlands Road	Mundijong Road, Watkins Road, Lowlands Road
Mundijong and Whitby	Soldiers Road, Paterson Street, Taylor Road	Paterson Street, South Western Highway, Wright Road, Kargotich Road,	Mundijong Road, Watkins Road, Bishop Road	Mundijong Road, Watkins Road
Serpentine	South Western Highway, Richardson Street, Hall Road	South Western Highway, Richardson Street, Hall Road	Karnup Road, Rapids Road, Gull Road	Karnup Road, Rapids Road, Gull Road

## Life Support Equipment

Western Power maintains a register of people with approved life support equipment. Applications are made through the electricity retailer (Synergy) with the following equipment qualifying as life support (as determined by the State Government):

Apnoea Monitor (for children only)**	Feeding Pump	Heart Pump
Machine Assisted Peritoneal Dialysis Equipment (cyclor or heater)	Nebuliser (for children only - used every day for 1-2 hours per day)**	Nebuliser (Adult - prescribed when a tracheostomy is expected to be in place for more than 6 months where nebulised therapy is required for life support purposes)
Oxygen Concentrator (Standard Capacity - Child)**	Oxygen Concentrator - High Capacity 'New Life Intensity' (Adult)	Oxygen Concentrator - High Capacity 'New Life Intensity' (Adult)
Suction Pump	Ventilator – CPAP*	Ventilator - VPAP or BPAP

\*Adult - only when clinically prescribed for adults with obesity hypoventilation syndrome, tracheomalacia, obstructive sleep apnoea with sleep hypoventilation, or other life threatening disease as determined by a respiratory or sleep specialist with usage over four hours per night.

\*Child - only when prescribed for severe obstructive sleep apnoea, tracheomalacia or other life threatening disease as determined by the treating Paediatrician.

\*\* A child is defined as being under the age of 16 years.

Western Power will make contact with the Incident Controller through the DFES COMCEN to advise of properties within the warning area that are power dependant for medical equipment.

Should the incident be large enough to warrant an Incident Support Group (ISG) activation then this information would be provided by Western Power to the Incident Controller through the ISG meeting.

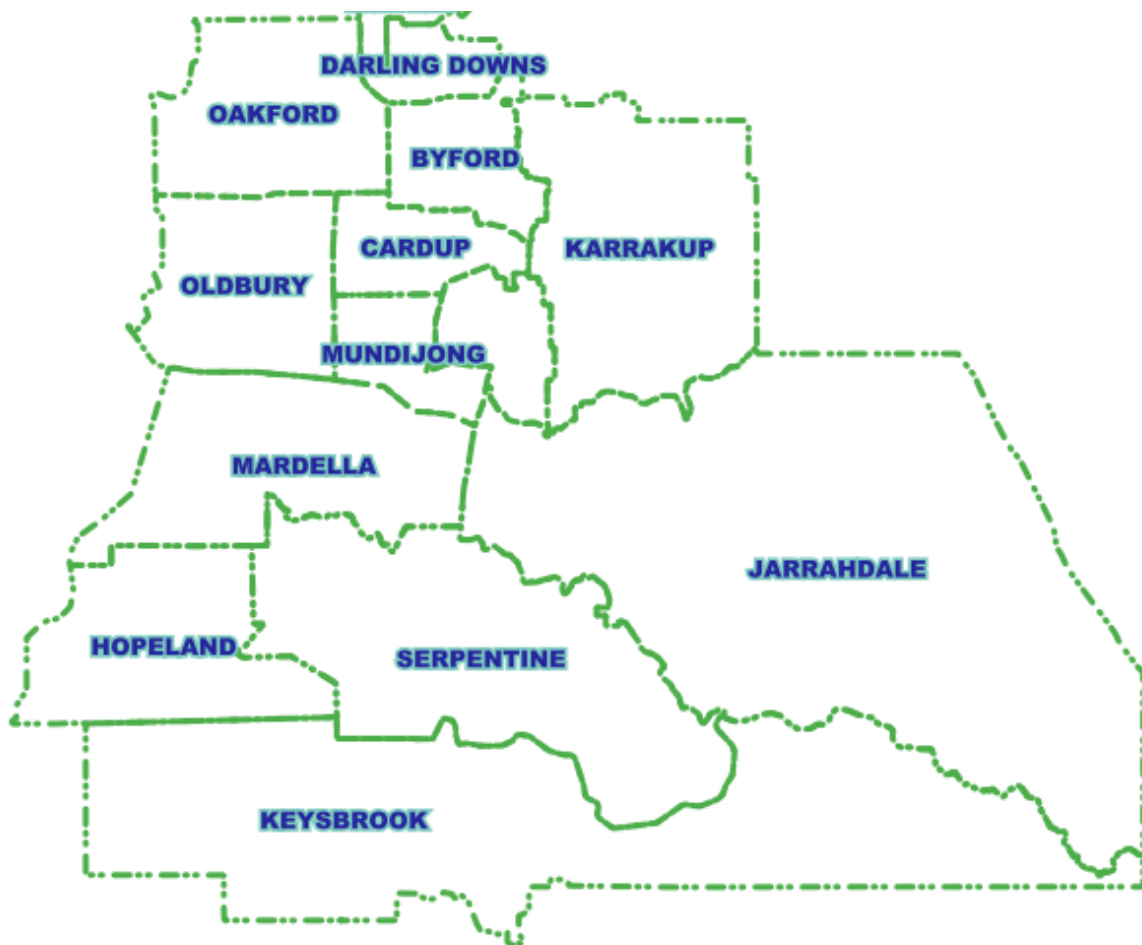
Individuals and their support networks should ensure planning and arrangements for evacuation are robust and considered early.

## Appendix 1 - Community Profiles<sup>1</sup>

The Shire of Serpentine Jarrahdale covers a geographic area of 904.6 square kilometres of which 98% is declared as Bush Fire Prone.

2021 Census population	Dwellings	2022 estimated population
32,173	11,234	34,770

The localities of Byford, Darling Downs, Oakford, Oldbury, Cardup, Jarrahdale, Serpentine, Mardella, Mundijong, Hopeland, Karrakup, Keysbrook and Whitby are generally characterised by a mix of residential, large lot, semi rural, equestrian and farming enterprises. The Shire is bounded by the City of Armadale, City of Kwinana, City of Rockingham and the Shire of Murray.



<sup>1</sup> Most data based on 2021 ABS Census Statistics, sourced from Shire of Serpentine-Jarrahdale profile on .idcommunity. General mental health statistic sourced from East Metropolitan Health Service Community Health Profile 2019.

36% of our population are under 25 years old.	15% of our population are 60 years or older.	10% of our residents speak a language other than English at home.	25% of our residents were born overseas.
42% of our households are couples with children.	14% of our households are lone person households.	Top languages other than English spoken at home in our community: Punjabi. Filipino/Tagalog. Afrikaans. Shona. Malayalam. Mandarin.	3% of our population identify as Aboriginal and / or Torres Strait Islander.
44% of our residents observe a religious faith.	Compared to the WA average, there is a higher prevalence of mental health problems, stress related problems and depression in the Shire.	4% of our residents need assistance with their day to day lives due to a disability.	29% of our residents have at least 1 long term health condition, compared to 30% of the WA population.
10% of our households are single parent families.	36% of our residents provide unpaid care to children (their own, or other people's children).	14% of our residents engaged in volunteer work in the last 12 months.	10% of our residents provide unpaid care to a person with a long term illness, disability or old age.

Understanding the complexities of the community is essential for emergency planning, specifically knowing those with who may have limited ability to receive, understand or act on information, prior to or during an emergency.

Emergency management is a shared responsibility between government, communities and individuals. This plan aims to highlight vulnerable cohorts and encourage information and resource sharing in times of need.

### **Socio-Economic Disadvantage**

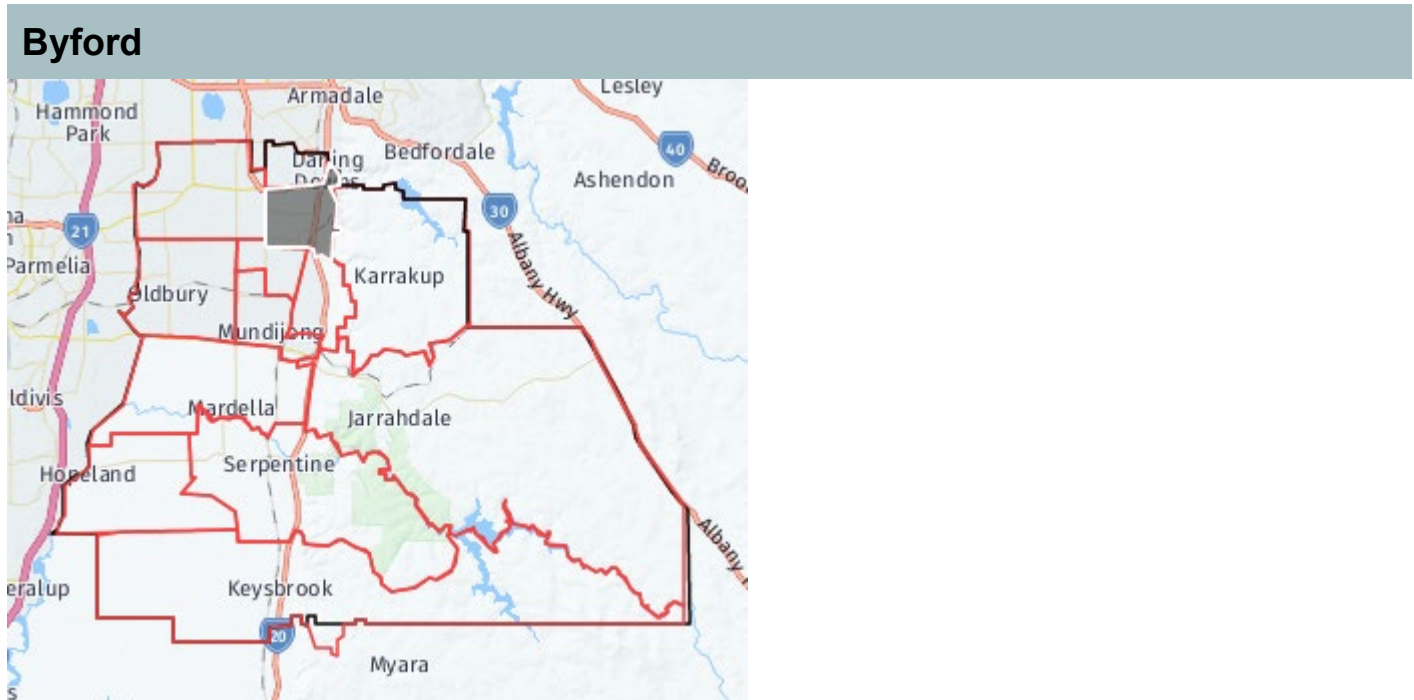
Socio-economic disadvantage can be defined as people's access to material and social resources, and their ability to participate in society. The Index of Relative Socio-Economic Disadvantage is derived from attributes such as low income, low educational attainment, high unemployment, jobs in relatively unskilled occupations and variables that broadly reflect disadvantage rather than measure specific aspects of disadvantage (e.g. Indigenous and Separated/Divorced).<sup>2</sup>

The level of Disadvantage in the Shire of Serpentine Jarrahdale is 1040 (SEIFA index score). The locality of Mundijong scores 1,012.9 on the SEIFA index of disadvantage, indicating it is the most disadvantaged area in the Shire of Serpentine Jarrahdale.

<sup>2</sup> <https://atlas.id.com.au/serpentine-jarrahdale/maps/socio-economic-disadvantage>

## Geographic Location and Isolation

The Shire covers 906 square kilometres with a significant number of rural and farming properties and the Jarrahdale State Forrest. Neighbours, family and community supports may be close by or many kilometres away.



## Demographic Snapshot

Type	Number	Additional Information
2021 Census population	18,814	
2022 Estimated Population	20,633	
Dwellings	6,513	2.95 ave people per household 84 households with no motor vehicles
Males	9,206	45.3% of households in Byford are couples with children
Females	9,613	
Under 14 years of age	5,445	2,013 under 5 years of age
Over 65 years of age	1,354	275 over 80 years of age
Has need for assistance due to age or disability	649	Needs help in their day-to-day lives due to disability. 1,284 carers providing unpaid assistance to

		a person with a disability, long term illness or old age.
Population with at least 1 long term health condition	5,217	
Speaks language other than English at home	2,825 243 reported difficulty speaking English	<p>Predominant languages other than English</p> <ul style="list-style-type: none"> <li>- Punjabi</li> <li>- Filipino/Tagalog</li> <li>- Afrikaans</li> <li>- Shona</li> <li>- Malayalam</li> <li>- Mandarin</li> </ul> <p>The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)</p> <p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	608	

### Aged Care Facilities

Category	Detail	Address & Contact	Evacuation Plan
Residential Aged Care	Baptistcare Graceford 68 single rooms 20 bed memory support unit.	18 Turner Road, BYFORD <a href="http://www.baptistcare.com.au/residential-care/facilities/graceford/">www.baptistcare.com.au/residential-care/facilities/graceford/</a> <b>GPS Location -</b> <a href="https://www.google.com/maps/place/32.22853265444065,116.00348775095405">32.22853265444065,</a> <a href="https://www.google.com/maps/place/32.22853265444065,116.00348775095405">116.00348775095405</a>	
Independent Living Facility	Baptistcare Graceford Village 11 rental units,	14 Gordin Road, BYFORD <a href="http://www.baptistcare.com.au/retirement-living/villages/graceford-village/">www.baptistcare.com.au/retirement-living/villages/graceford-village/</a> 1300 660 640	

clubroom, community outdoor space.	<b>GPS Location -</b> <a href="#">32.22769767522219,</a> <a href="#">116.00374524299856</a>	
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- Proposed Lifestyle Village (Grouped Dwellings) and incidental Communal Facilities  
- Lots 59, 60 and 61 Briggs Road and Lot 62 Thomas Road, Byford (PA23/177),

## Schools

Category	Detail	Address & Contact	GPS Location
Community Kindergarten	Byford Community Kindergarten 19 students	45 Park Road, Byford Leased to Byford Community Kindergarten Inc (Shire owned facility) <a href="mailto:byfordkindy@hotmail.com">byfordkindy@hotmail.com</a>	- <a href="#">32.215840890003236,</a> <a href="#">116.01234718465926</a>
Government Primary Schools	#Beenyup Primary School Kindy to 6 230 students	66 Shepparton Boulevard, Byford 08 9526 6500 <a href="mailto:Beenyup.PS@education.wa.edu.au">Beenyup.PS@education.wa.edu.au</a> Bush Fire Plan E21/10198	<a href="#">-32.23297299844113,</a> <a href="#">115.9922770115792</a>
	Byford Primary School Kindy to 6 353 students	36 Clifton Street, Byford 08 9526 6300 <a href="mailto:byford.ps@education.wa.edu.au">byford.ps@education.wa.edu.au</a>	- <a href="#">32.220117976590785,</a> <a href="#">116.01227010930519</a>
	#West Byford Primary School Kindy to 6 794 students	101 Kardan Boulevard, Byford #IN17/5933 (requires updating)	<a href="#">-32.21483216908883,</a> <a href="#">115.97876947109536</a>
	Woodland Grove Primary School Kindy to 6 626 students	15 McMillan Road, Byford 08 9526 4000 <a href="mailto:woodlandgrove.ps@education.wa.edu.au">woodlandgrove.ps@education.wa.edu.au</a>	<a href="#">-32.22650599692176,</a> <a href="#">115.98083731157882</a>
	Marri Grove Primary School Kindy to 6 521 students	23 Larsen Road, Byford 08 9526 4060 <a href="mailto:MarriGrove.PS@education.wa.edu.au">MarriGrove.PS@education.wa.edu.au</a>	- <a href="#">32.211661821313854,</a> <a href="#">116.00530695575462</a>
Government Senior High School	Byford Secondary College Yr 7 to 12 1466 students	57 Abernethy Road, Byford 08 9526 7700 <a href="mailto:byford.sc@education.wa.edu.au">byford.sc@education.wa.edu.au</a>	<a href="#">-32.22205873908828,</a> <a href="#">116.00268802691966</a>
Non Government Schools	Byford John Calvin School Kindy to 6 353 students	30 Soldiers Road, Byford 08 9525 0261 <a href="mailto:information@frsa.asn.au">information@frsa.asn.au</a>	<a href="#">-32.22387022682471,</a> <a href="#">116.00623391342525</a>



Salvado Catholic College Kindy to 8 535 students	115 Abernethy Road, Byford 08 9526 4500 <a href="mailto:admin@salvado.wa.edu.au">admin@salvado.wa.edu.au</a>	<a href="tel:-32.22338040201332">-32.22338040201332</a> <a href="tel:115.99696226924928">115.99696226924928</a>
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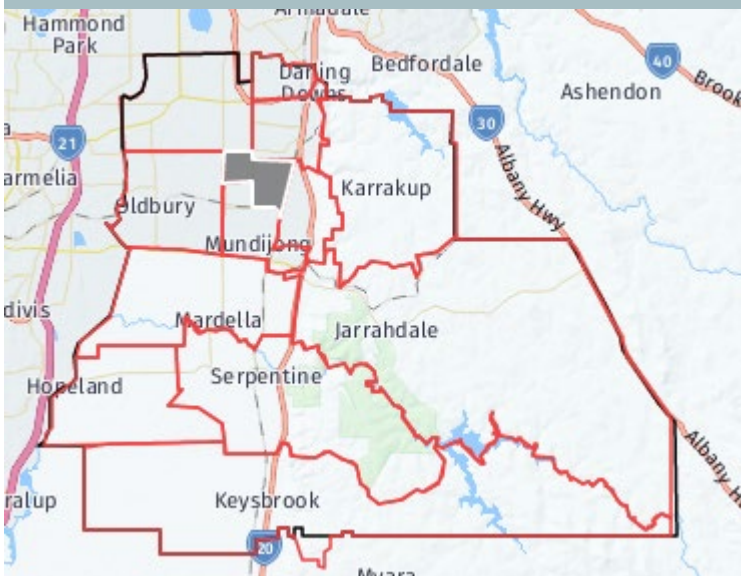
## #Schools with a Standalone Bush Fire Plan

**Child Care/Early Learning Facilities**

Facility Name	Type	No of approved places	Address	Contact Details
Green Leaves Early Learning Centre	Long Day Care	128	125 Kalyang Loop, Byford	9526 2210 byford@greenleaveselc.com.au
Marri Grove Primary OSHClub	Out of School Care		Larsen Road, Byford	0478 066 407 jagwa@junioradventuresgroup.com.au
Busy Bees at Byford Central (Little Peoples Place)	Long Day Care	47	2 Evans Way, Byford	1300 851 331 9525 4644 compliance@busybees.edu.au
Great Beginnings Byford	Long Day Care/Vacation Care/Before & After School Care	98	38 Larsen Road, Byford	1800 517 086 9525 0355 byford@greatbeginnings.com.au
Busy Bees at Byford North (Little Peoples Place)	Long Day Care	37	10 Larsen Road, Byford	1300 851 331 9525 6452 compliance@busybees.edu.au
Byford Child Care Centre	Long Day Care/Vacation Care/Before & After School Care	90	27 Clifton Street, Byford	9526 2526 admin@byfordchildcare.com.au
Busy Bees at Byford South (Little Peoples Place)	Long Day Care	57	17 Mead Street, Byford	1300 851 331 9526 8833 compliance@busybees.edu.au
YMCA Serpentine Jarrahdale OSHC	Vacation Care/Before & After School Care		SJ Community Recreation Centre, Mead Street, Byford	0459 988 198 children@ymcawa.org.au
Cuddles Early Learning & Childcare Byford	Long Day Care/Vacation Care/Before & After	99	4 Warrington Road, Byford	9532 0200 byford@cuddleschildcare.com.au

	School Care			
Nido Early Learning School	Long Day Care	82	1/15 Covenant Lane, Byford	9244 2091
YMCA Woodland Grove OSHC	Vacation Care/Before & After School Care		15 McMillan Road, Byford	9473 8407
Beenyup Primary School OSH	Before & After School Care		Shepparton Blvd, Byford	0417 950 825
Salvado OSHClub	Before & After School Care		115 Abernethy Road, Byford	0429 093 847 jagwa@junioradventuresgroup.com.au

## Cardup



## Demographic Snapshot

Type	Number	Additional Information
2021 Census population	1,163	2022 ABS Estimated Resident Population 2,052
Dwellings	379	3.20 ave people per household
Males	581	
Females	579	
Under 12 years of age	166	61 under 5 years of age

Over 70 years of age	79	3 over 85 years of age
Has need for assistance due to age or disability	52	Needs help in their day-to-day lives due to disability.
Population with at least 1 long term health condition	349	
Speaks language other than English at home	58 4 reported difficulty speaking English	<p>Predominant languages other than English</p> <ul style="list-style-type: none"> <li>- Afrikaans</li> <li>- Dutch</li> </ul> <p>The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)</p> <p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	19	

### Aged Care Facilities

There are no aged care facilities located in the suburb of Cardup.

### Schools

There are no schools located in the suburb of Cardup. The closest schools to the locality boundaries are:

- North – Beenyup Primary School
- South – Court Grammar and Mundijong Primary School

### Child Care/Early Learning Facilities

There are no Child Care/Early Learning Facilities in the suburb of Cardup.

## Darling Downs



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	1,591	
Dwellings	553	3.20 ave people per household
Males	751	
Females	838	
Under 12 years of age	255	97 under 5 years of age
Over 70 years of age	125	10 over 85 years of age
Has need for assistance due to age or disability	60	Needs help in their day-to-day lives due to disability.
Population with at least 1 long term health condition	471	
Speaks language other than English at home	116 15 reported difficulty speaking English	Predominant languages other than English <ul style="list-style-type: none"> <li>- Italian</li> <li>- Afrikaans</li> <li>- Dutch</li> <li>- Punjabi</li> <li>- Maori</li> <li>- Tamil</li> </ul> The Welfare Centre Activation Kits contain

		<p>language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)</p> <p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	29	

### Aged Care Facilities

There are no formal aged care facilities located in the suburb of Darling Downs however a group of unmanaged Independent Living units.

Category	Detail	Address & Contact	GPS Location
Independent Living	Rowley Brook Village 8 units (unmanaged)	1256 Rowley Road, DARLING DOWNS	<a href="#">-32.18188899121256, 115.97445085031579</a>

### Schools

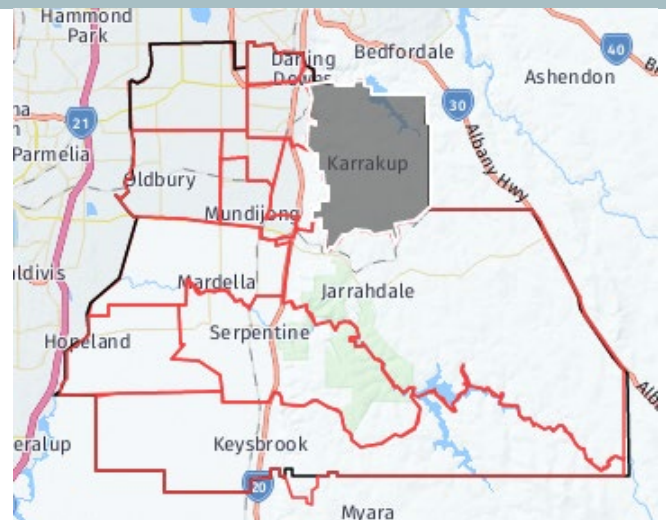
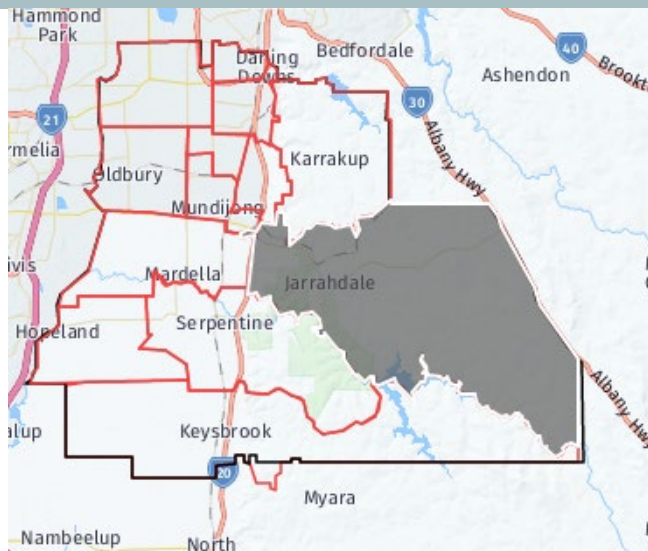
There are no schools located in the suburb of Darling Downs. The closest schools to the locality boundaries are:

- South – Marri Grove Primary School and West Byford Primary School.

### Child Care/Early Learning Facilities

There are no Child Care/Early Learning Facilities in the suburb of Darling Downs.

## Jarrahdale and Karrakup



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	1377	
Dwellings	567	Rural and townsite land holdings. State Forrest.
Males	683	
Females	683	
Under 12 years of age	226	78 under 5 years of age
Over 70 years of age	151	23 over 85 years of age
Has need for assistance due to age or disability	56	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	404	
Speaks language other than English at home	67 10 reported difficulty speaking English	Predominant languages other than English <ul style="list-style-type: none"> <li>- Afrikaans</li> <li>- Dutch</li> </ul> The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)

		Special considerations for the multicultural community may include: <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	18	

### Aged Care Facilities

There are no formal aged care facilities located in the suburbs of Jarrahdale and Karrakup.

### Schools

Category	Detail	Address & Contact	GPS Location
Government Primary Schools	#Jarrahdale Primary School Kindy to 6 70 students	20 Wanliss Street, Jarrahdale 08 9526 7100 <a href="mailto:Jarrahdale.PS@education.wa.edu.au">Jarrahdale.PS@education.wa.edu.au</a> Bush Fire Plan E18/9015 (requires updating)	<a href="#">-32.33829755856467, 116.06233868459279</a>

# Schools with Standalone Bush Fire Plan

### Child Care/Early Learning Facilities

There are no Child Care/Early Learning Facilities in the suburb of Jarrahdale and Karrakup.

### Manjedal Activities Centre

Details	Address & Contact	GPS Location
Campers – 800 persons Youth Centre – 84 persons Dormitory – 95 persons Castles – 36 persons The Manor – 8 persons The Lodge – 6 persons Incidental buildings – barns, kitchens.  Fire Management Plan IN16/15975	Scouts WA 163 Manjedal Road, Karrakup 9525 1210 <a href="https://scoutswaadventurecentres.com.au/">https://scoutswaadventurecentres.com.au/</a>	<a href="#">-32.28277789307284, 116.04747560027613</a>

## Tourist Destinations

Name	Details	Address & Contact	GPS Location
Jarrahdale RV Park	Short stay area for self contained Recreational Vehicles.	Millars Road, Jarrahdale Shire managed.	<a href="#">-32.3353678414634, 116.06897886896394</a>
Trails			

## Veterans Transition Centre

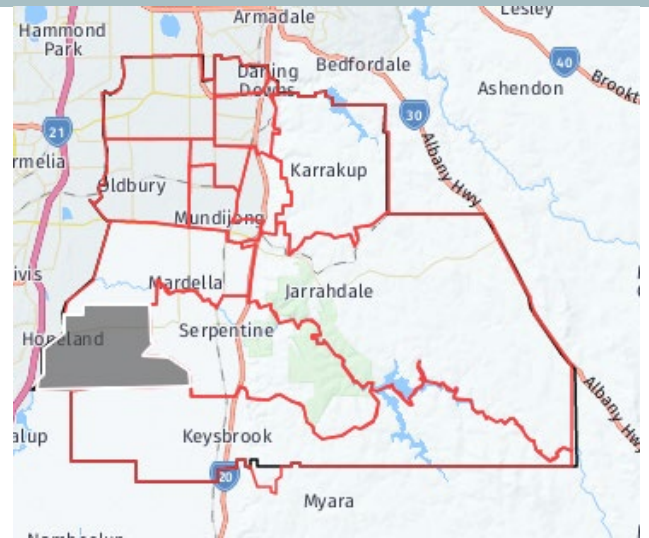
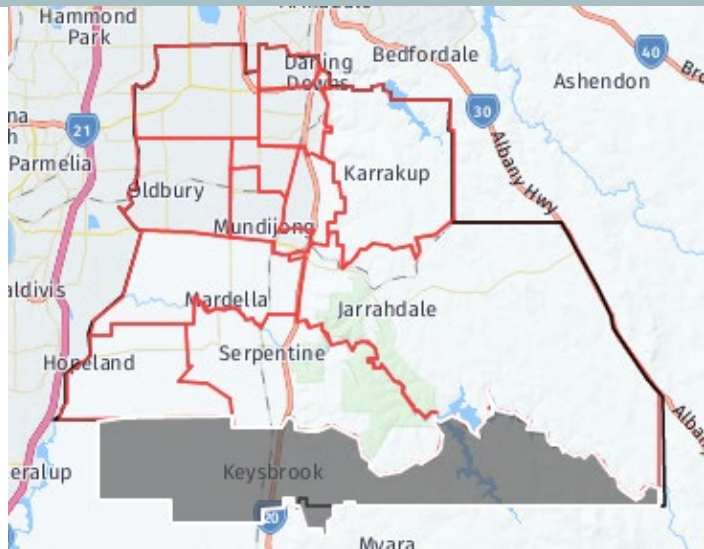
Details	Address & Contact	GPS Location
The VTC is a not for profit charity located near Jarrahdale, who supports Veterans and their families.	79 Hughes Road, Jarrahdale 0488 188 806 <a href="mailto:admin@veteranstc.org.au">admin@veteranstc.org.au</a> <a href="http://www.veteranstc.org.au">www.veteranstc.org.au</a> <a href="mailto:accommodation@veteranstc.org.au">accommodation@veteranstc.org.au</a>	<a href="#">-32.31641380144665, 116.0511488527392</a>

## Serpentine Camping Centre

Details	Address & Contact	GPS Location
Baptist Camping Centre Accommodation for 180 persons 4 dormitories, leaders cabin Meeting Hall, dining room, pool, oval, indoor basketball court, associated camping infrastructure.	22 Transit Road, Jarrahdale 9525 5135 <a href="https://baptistcampingcentres.org/serpentine-2/">https://baptistcampingcentres.org/serpentine-2/</a> <a href="mailto:admin@serpentinecamp.org">admin@serpentinecamp.org</a>	<a href="#">-32.32005190333937, 116.0082024735492</a>



## Keysbrook and Hopeland



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	578	
Dwellings	215	Rural land holdings.
Males	299	
Females	280	
Under 12 years of age	65	19 under 5 years of age
Over 70 years of age	97	7 over 85 years of age
Has need for assistance due to age or disability	27	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	189	
Speaks language other than English at home	67	<p>Predominant languages other than English</p> <ul style="list-style-type: none"> <li>- Italian</li> <li>- Filipino/Tagalog</li> <li>- Vietnamese</li> <li>- Portuguese</li> </ul> <p>The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)</p>

		<p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	3	

### Aged Care Facilities

There are no formal aged care facilities located in the suburbs of Keysbrook and Hopeland.

### Schools

There are no schools located in the suburbs of Keysbrook and Hopeland. The closest schools to the locality boundaries are:

- North and North East – Serpentine Primary School

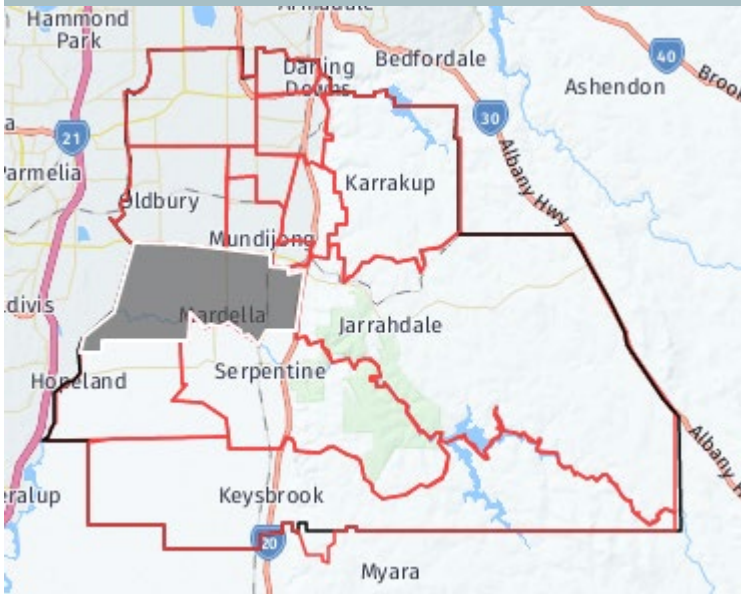
### Child Care/Early Learning Facilities

There are no Child Care/Early Learning Facilities in the suburbs of Keysbrook and Hopeland.

### Karnet Prison Farm

Details	Address & Contact	GPS Location
Karnet Prison Farm is a minimum-security facility managing male prisoners. It produces food including milk, meat, eggs, fruit and vegetables for the State's prisons	4 Kingsbury Drive, Serpentine 9526 3200	32.4397°S 116.0772°E

## Mardella



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	446	
Dwellings	157	Rural land holdings.
Males	211	
Females	235	
Under 12 years of age	57	19 under 5 years of age
Over 70 years of age	43	7 over 85 years of age
Has need for assistance due to age or disability	7	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	121	
Speaks language other than English at home	18 No people reported difficulty speaking English	Predominant languages other than English <ul style="list-style-type: none"> <li>- Afrikaans</li> <li>- Shona</li> <li>- Mandarin</li> </ul> The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)

		<p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	3	

### **Aged Care Facilities**

There are no formal aged care facilities located in the suburb of Mardella.

### **Schools**

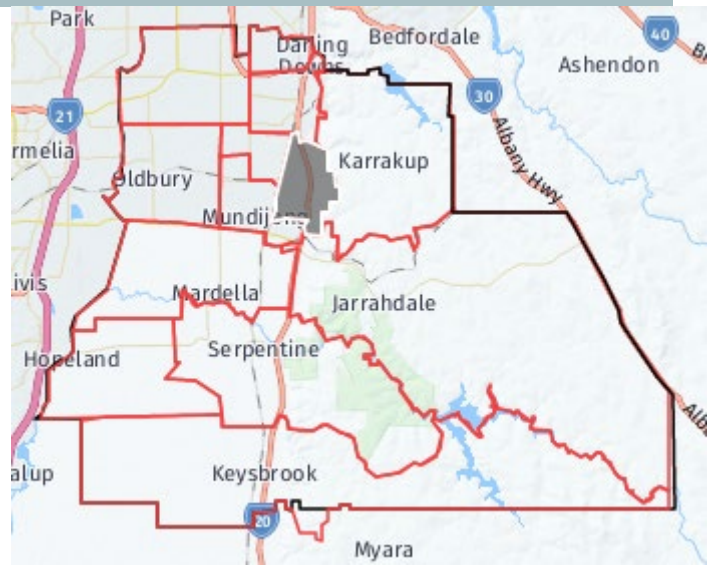
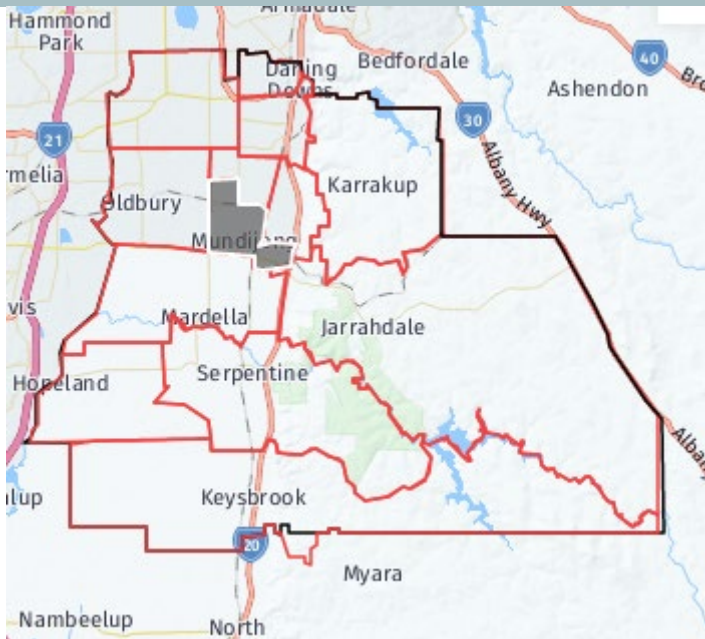
There are no schools located in the suburb of Mardella. The closest schools to the locality boundaries are:

- North – Mundijong Primary School
- South – Serpentine Primary School

### **Child Care/Early Learning Facilities**

There are no Child Care/Early Learning Facilities in the suburb of Mardella.

## Mundijong and Whitby



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	2251	
Dwellings	823	Townsite and semi rural land holdings.
Males	1125	
Females	1117	
Under 12 years of age	475	218 under 5 years of age
Over 70 years of age	155	17 over 85 years of age
Has need for assistance due to age or disability	75	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	668	
Speaks language other than English at home	94 12 reported difficulty speaking English	Predominant languages other than English <ul style="list-style-type: none"> <li>- Shona</li> <li>- Afrikaans</li> <li>- Mandarin</li> </ul> The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure –

		<p>Interpreting Service (E20/5549)</p> <p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	79	

### Aged Care Facilities

There are no formal aged care facilities located in the suburbs of Mundijong and Whitby.

### Schools

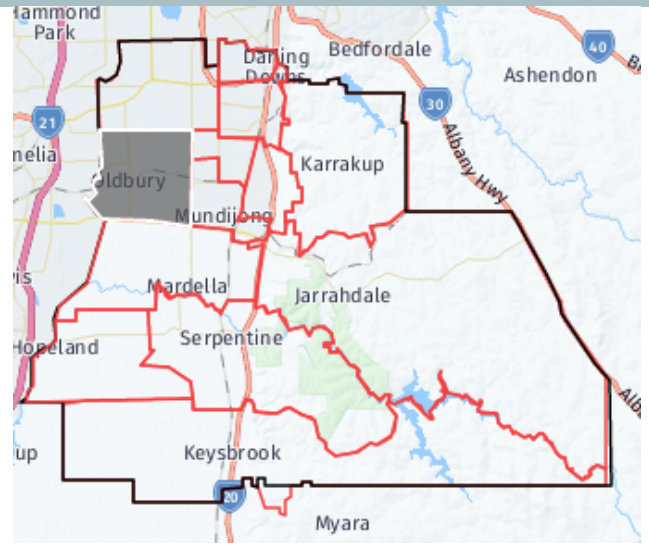
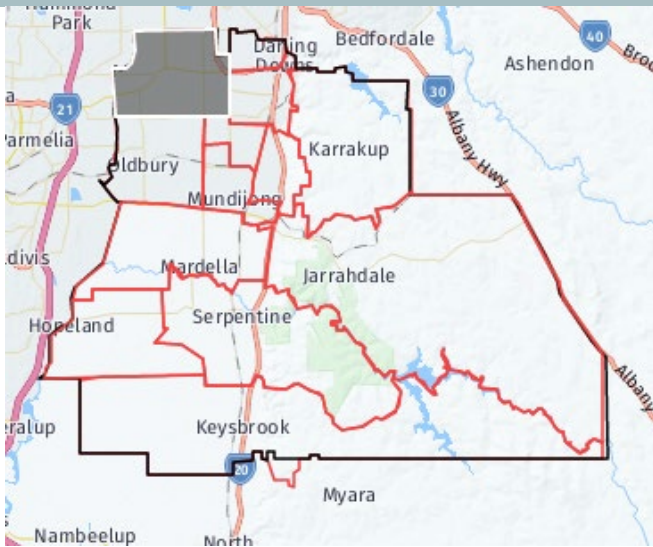
Category	Detail	Address & Contact	GPS Location
Government Primary School	#Mundijong Primary School Kindy to 6 187 students	Livesey Street, Mundijong 08 9526 7150 <a href="mailto:Mundijong.PS@education.wa.edu.au">Mundijong.PS@education.wa.edu.au</a> #E17/8799 (requires updating)	<a href="https://www.google.com/maps/place/32.290563532126114,115.98558731158055">32.290563532126114, 115.98558731158055</a>
Non Government School	Court Grammar School Kindy to 12 799 students	1 Bishop Road, Mundijong 08 9526 5000 <a href="mailto:school@cgs.wa.edu.au">school@cgs.wa.edu.au</a>	<a href="https://www.google.com/maps/place/32.269154476565866,115.99160978459112">32.269154476565866, 115.99160978459112</a>

#Schools with Standalone Bush Fire Plan

### Child Care/Early Learning Facilities

Facility Name	Type	No of approved places	Address	Contact Details
One Tree C-Verse Mundijong OSHC	Before School Care		Mundijong Primary School, Livesey Street, Mundijong	1800 919 995 0418855045 <a href="mailto:oshcmundijong@onetree.org.au">oshcmundijong@onetree.org.au</a>
Child Minding Centre	Long Day Care		38 Paterson Street, Mundijong	Approval, not yet constructed.

## Oakford and Oldbury



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	3,099	
Dwellings	1,042	Rural and semi rural land holdings.
Males	1,571	
Females	1,528	
Under 12 years of age	408	122 under 5 years of age
Over 70 years of age	288	25 over 85 years of age
Has need for assistance due to age or disability	123	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	1008	
Speaks language other than English at home	209 15 reported difficulty speaking English	Predominant languages other than English <ul style="list-style-type: none"> <li>- Italian</li> <li>- Afrikaans</li> <li>- Dutch</li> <li>- Punjabi</li> <li>- Maori</li> <li>- Tamil</li> </ul> The Welfare Centre Activation Kits contain language identification cards and the Shire

		<p>has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)</p> <p>Special considerations for the multicultural community may include:</p> <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	45	

### **Aged Care Facilities**

There are no aged care facilities located in the suburbs of Oakford and Oldbury.

### **Schools**

There are no schools located in the suburb of Oakford and Oldbury. The closest schools to the locality boundaries are:

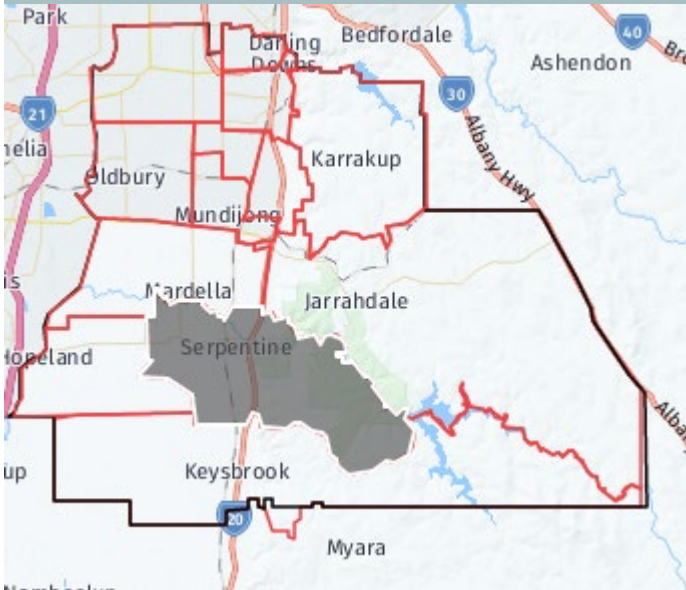
- East – West Byford Primary School, Woodland Grove Primary School, Court Grammar and Mundijong Primary School.

### **Child Care/Early Learning Facilities**

There are no Child Care/Early Learning Facilities in the suburbs of Oakford and Oldbury.



## Serpentine



### Demographic Snapshot

Type	Number	Additional Information
2021 Census population	2,863	
Dwellings	965	
Males	1,634	
Females	1,231	
Under 12 years of age	343	143 under 5 years of age
Over 70 years of age	356	37 over 85 years of age
Has need for assistance due to age or disability	104	Needs help in their day-to-day lives due to age or disability.
Population with at least 1 long term health condition	871	
Speaks language other than English at home	54  No people reported difficulty speaking English	Predominant languages other than English - German  The Welfare Centre Activation Kits contain language identification cards and the Shire has access to an interpretation service, Business Operating Procedure – Interpreting Service (E20/5549)

		Special considerations for the multicultural community may include: <ul style="list-style-type: none"> <li>• Language &amp; communication</li> <li>• Diet</li> <li>• Religion</li> <li>• Personal support</li> <li>• Segregated sleeping arrangements</li> <li>• Clothing</li> </ul>
Aboriginal and Torres Strait Islander	109	

### Aged Care Facilities

There are no formal aged care facilities located in the suburbs of Serpentine however there is an Over 45's Lifestyle Village.

Category	Detail	Address	GPS Location
Over 45's Village	Tasman Holiday Park 110 residential park homes, clubhouse.	2489 South Western Highway, SERPENTINE	<a href="#">-32.366535909039705, 115.99275032692297</a>

### Caravan Park

Category	Detail	Address	GPS Location
Holiday Park	Tasman Holiday Park – Serpentine Falls 14 cabins, 28 caravan and camping sites, pool.	2489 South Western Highway, SERPENTINE	<a href="#">-32.366581379041804, 115.99263961164813</a>

### Schools

Category	Detail	Address	GPS Location
Government Primary School	#Serpentine Primary School Kindy to 6 179 students	Lefroy Street, Serpentine 08 9525 2257 <a href="mailto:serpentine.ps@education.wa.edu.au">serpentine.ps@education.wa.edu.au</a> #IN16/23125 (requires updating)	<a href="#">-32.36524229161112, 115.98073422078636</a>
Non Government School	Eton Farm Primary School Kindy to 4 33 students	145 Summerfield Road, Serpentine 08 9503 2996 <a href="mailto:mary@etonfarmeducation.wa.edu.au">mary@etonfarmeducation.wa.edu.au</a>	<a href="#">-32.350512427345855, 115.98408495575772</a>

## #Schools with Standalone Bush Fire Plans

**Child Care/Early Learning Facilities**

Facility Name	Type	No of approved places	Address	Contact Details
Leaps & Bounds Preschool OSH	Vacation Care/Before & After School Care		45 Lefroy Street, Serpentine	9525 2383 serpentineosh@leapsandboundspreschool.com.au
Leaps & Bounds Preschool Serpentine	Long Day Care/Vacation Care/Before & After School Care/Preschool/Occasional Care	37	58 Lefroy Street, Serpentine	9525 2383 serpentineadmin@leapsandboundspreschool.com.au

**Tourist Destinations**

Name	Details	Address & Contact	GPS Location
Serpentine Dam	<p>Picnic areas with free gas barbecues and drinking water fountains. Playground. Restaurant (Bistro By The Dam) Toilets (including accessible) On-site parking</p> <p>Serpentine Main Dam is open every day of the week until 6pm (5pm from May to November)</p> <p>Recreation facilities at Serpentine Pipehead Dam are no longer available for public access.</p>	<p><a href="https://www.watercorporation.com.au/About-us/Visiting-our-dams/Serpentine-Dam">https://www.watercorporation.com.au/About-us/Visiting-our-dams/Serpentine-Dam</a></p> <p>Water Corporation - Operations 13 13 75</p>	<p>- <a href="#">32.40248745556502,</a> <a href="#">116.10102938342412</a></p>
Serpentine Falls	<p>Monday to Sunday 8:30 am - 5:00 pm Paid Entry BBQ, Picnic area, toilet</p>	<p>Lot 1 Falls Road, Serpentine <a href="https://exploreparcs.dbca.wa.gov.au/park/serpentine-national-park">https://exploreparcs.dbca.wa.gov.au/park/serpentine-national-park</a></p> <p>Mundaring Parks and Wildlife Office Phone: (08) 9290 6100</p>	<p>- <a href="#">32.36770488862272,</a> <a href="#">116.01101596808198</a></p>

**Bodhinyana Monastery**

Name	Details	Address & Contact	GPS Location
Bodhinyana Monastery	Home to approx. 20 monks residing in huts over 242 acres.	216 Kingsbury Drive, Keysbrook (south side)	<p>- <a href="#">32.41473955899224,</a> <a href="#">116.00944305643556</a></p>

	Daily offering of the meal at 10.30 am	9345 1711 <a href="mailto:admin@bswa.org">admin@bswa.org</a> Abbot Ajahn Brahm	
Jhana Grove Meditation Retreat Centre Fire Management Plan IN14/2556	Capacity - 60 guests at one time each with their own room and ensuite. Meditation hall with three adjoining halls. Kitchen, dining, laundry, office, and storage facilities. Small caretakers residence.	283 Kingsbury Drive, Serpentine (north side) 95253314	<a href="tel:3241075809515063">- 32.41075809515063,</a> <a href="tel:1160178858932261">116.0178858932261</a>

## **Appendix 2 – Key Networks and Community Contacts (NFPA)**

**SJ Interagency Network** E20/11841 – noting that the first tab is 'active' members, there is also an email distribution tab which is much further reaching. Many (basically all) of these organisations are located outside of the Shire but service residents who live here

**Key Community Groups and Organisations** E20/8235 – this has all the community and sporting group contacts we have so you'll have to pick what suits your needs

**State Government Key Contacts** E23/1676 – this is the starting point that Zorica uses for civic events and adds and removes as necessary. I could not say if this has all the contacts as relevant to your topic

**Access and Inclusion Advisory Group** E20/11442

## Appendix 3 – Communications Plan

The notification of the response and an appropriate communications plan are determined and activated by the Incident Management Team (IMT).

The single source of truth during an emergency is through the Emergency WA website.

This Communications Plan is how the Shire can share messaging, target messaging to vulnerable cohorts and meet its role and responsibility as a support partner.

- Fire
  - HMA – Shire or DFES depending on level of fire.
  - Shire Communications Officer support to CLU in significant emergency via ISG.
  - Uses the Advice, Watch and Act, and Emergency Warning notifications through [Emergency WA](#)
  
- Flood / Storm
  - HMA – DFES
  - Uses the Advice, Watch and Act, and Emergency Warning notifications through [Emergency WA](#)
  
- Heatwave
  - HMA – Department of Health (DOH)
  - Uses Australian Warning System (AWS) for Heatwaves using the Advice, Watch and Act, and Emergency Warning notifications through [Emergency WA](#)
  - Shire will receive notification from DOH to [communications@sjshire.wa.gov.au](mailto:communications@sjshire.wa.gov.au) and [esdepartment@sjshire.wa.gov.au](mailto:esdepartment@sjshire.wa.gov.au)
  - Shire to promulgate heatwave messaging provided by DOH to promote the heat health messaging through social media channels and community network.
  - Notification received from DOH to be forwarded to [whs@sjshire.wa.gov.au](mailto:whs@sjshire.wa.gov.au) by Emergency Services to enact outside workforce Heat Management Plan.
  - DOH resources [www.healthywa.wa.gov.au/heat](http://www.healthywa.wa.gov.au/heat)
  
- Rail crash
  - HMA – Arc Infrastructure (Head of Operations and Customer Management) (south of Mundijong Junction) or Public Transport Authority (Managing Director) (north of Mundijong Junction)

## Communication Considerations

- Use short sentences and plain language to allow for easy translation of materials. Consider using a sixth grade reading level or lower
- Provide written materials in bilingual or multi-lingual format
- Include visual aids such as pictures and maps to reinforce key messages
- Repeat key information
- Include directions and phone numbers
- Use large fonts
- Identify preferred communication methods (face-to-face, phone, word-of-mouth), and develop messages accordingly
- Identify preferred media through which messages are delivered. Is it the local newspaper, CaLD- focused radio stations, or local clubs and religious organisations?
- Consider working with media and communications specialists

