FRAMEWORK COMPONENTS RECOMMENDED IMPROVEMENTS RESPONSIBILITY RESPONSIBLE OFFICER PRIORITY STATUS December 2016 No Status June 2017 Status Sep Buildings and La revaluations is no completed by As At present, the CEO and Senior staff review the completeness of insurance SJ339 Property Register IN16/22019 MV Updated on Asse annually and adjust policy setting as appropriate. An independent consultant Register IN16/22020. Revaluation of land synergy as the year reviews insurance values every three years to confirm insured values are Manager Finance Services and buildings will occur in 2016/2017 at process for June RM appropriate. This process is deemed effective with no significant uninsured Corporate and and appropriate Finance which time insurance values will be check details and 1.10 Valuation review to be finalised in July 2017. Insurance losses to date. No further action. Officer Low submitted to LGI Community assessed. Terms of Reference to be established for Audit and Risk Committee is currently in place but no reporting of risks Audit Committee with a regular meeting occurs to the Committee, Requires a Management Framework implemented schedule implemented in 2017. An audit that require the reporting and monitoring of risks to the Audit and Risk Corporate Services and Governance Advisor / work plan including an internal audit Committee on a quarterly basis and the Committee review reporting Director Corporate and charter will be established to inform the AC002/03/17 - ARG Committee - Terms of TOR for internal Corporate and requirements and delegate to the responsible officer. At present, risks are not formally disclosed under a separate heading. Under 1.14 Audit and Risk Committee Community Hiah Audit Committee. reference adopted OCM March 2017 charter for OCM Community a separate heading, develop within Council an agenda to draw attention to Draft agenda item has been prepared and OCM233/12/16 Organisational Risk Register the risks associated with the decision. We have within the report template a Corporate Services and Governance Advisor / section titled Options and Implications. Consider retitling this to Risks Director Corporate and will be presented to council at February Risk Matrix OCM Dec 2016 yet to be implemented Commence Risk Corporate and Council Agendas and Minutes Associated with Decision Making Process. 2017 OCM. 1.16 Co Community Medium in agenda template matrix effectived Compliance audit return for 2016 calendar vear is to be completed and submitted to council prior to March 2017. A statutory No formal legislative compliance framework exists. A legislative compliance calendar will also be prepared detailing strategy and framework be developed to support legislative compliance and statutory deadlines for submission of is currently highly dependent on the experience of the CEO and other senior financials, information returns, annual Governance Frai staff. Need some investigation as to the systems and controls suitable to Governance Advisor / returns etc. Once internal audit function has been established statutory compliance AC004/03/17 - Compliance Audit Return 2016 Management Framework - Legislative Compliance support governance to consider formalising a legislative compliance Director Corporate and be presented by LC 1.1 In Action Leadership Group High adopted OCM March 2017 will be continually assessed. framework. Community ARG Whilst a written procedure does not exist. the Compliance Audit Return has always The Return appears appropriate and was reviewed by the Audit Committee been completed, considered by Council prior to the results being reported to Council. Return provides an effective and submitted to the Department of Local CAR return completed and taken to Audit and Government by 31 March as required. This Council AC004/03/17 Compliance Audit Return record of any noted compliance breaches of the Local Government Act 1995. Procedure to be developed by Governance for the completion, process can easily be formalised into a 2016. Documentation for written process to be LC 3.2 Annual Compliance Audit Return approval and lodging of the Compliance Audit Return. Corporate Services Governance Advisor written procedure. Completed Low finalised Audit and Risk Committee is currently in place and meets to review the An Audit Committee meeting will need to Compliance Audit Return. Considered effective with a high level of be scheduled in February 2017 to consider AC004/03/17 Compliance Audit Return 2016 -LC 3.3 Audit and Risk Committee the 2016 Compliance Audit Return. compliance. Corporate Services Governance Advisor Medium March 2017 completed LG Governance Some compliance requirements have been Governance Compliance Calender completed be reported to Al this is not an exhaustive listing. A full Governance Calendar to be activated with 2017. Details to to EMG for advic Legislative Compliance issues are raised within EMG meetings. Unable to statutory compliance checklist by way of a responsible officers June 2017 Manager Corporate improved effectiv statutory calendar is to be established. To be addressed via the Statutory LC 3.4 Effective Management Group Corporate Services Services assess effectiveness Medium the organisation. Annual Compliance Audit Return is the only documented monitoring Calendar. Risk implications will be occurring. Other than the matters noted in the interim Audit Report, included in the Agenda Item Template and monitoring appears effective for Local Government Act 1995 compliance any risk with a rating over 10 will be added given the absence of any additional breaches. Effectiveness is unable to be to the Risk Register. Once internal audit determined for other Legislation. That the Risk Management Strategy and framework has been developed and approved by the Audit Committee, it is Risk Template adopted at OCM233/12/16 Framework (to be developed) contain practices requiring the routine monitoring and reporting of risks. Governance / Finance need to document Governance Advisor / envisaged a probity review of the Shire's Organisational Risk Register - Risk Matrix Risk Template co the current informal controls in place for monitoring compliance with Tenders Corporate Services and Director Corporate and procurement practices be undertaken with (December 2016). Agenda template to be Internal audit cha finalised afte presentations to officers is and the raising, approving and monitoring of purchase orders and any other Corporate and Community / Manager results reported back to the Audit tenders and proc LC 4.1 Monitoring Compliance completed. Risk Register is in place checks that we have in place. Corporate Services Medium Committee. Community procedures to be Monthly One on meetings that link annual Performa Appraisal proces Managers are required to develop a rolled out to activ training and development plan for their Monthly One on One meetings that link in with the staff performance Business Unit team members based on the annual Performance Appraisal process are being development req annual staff performance review process. rolled out to actively monitor staff performance Improved HR Sy A whole of organisation training calendar and development requirements. Improved HR being considered be considered for corporate training Systems are being considered to improve planning and rec requirements. Councillor Entitlements and Allowances IC 2.3 Staff Training Refer to LC2.5 Executive Services HR Manager Medium planning and recording of training requirements. training requirem are to be considered annually as part of the Budget process giving consideration to any determination by the Salaries and Presented to PCF 1st May, Q & A and to OCM OCM066/05/17 S Allowances Tribunal. ICT Allowance is to OCM066/05/17 Salaries and Allowances Tribunal Allowances Tribu be reviewed to ensure that elected Determination and Elected Members Fees, Determination ar members are not receiving both the Allowances and Reimbursements Finalise in Members Fees IC 2.5 Council Policy G003 Councillor Entitlements Budget process 2017/2018 in July 2017. The policy appears appropriate. Corporate Services Governance Advisor Low & Reimburseme allowance and equipment DCC to review application of policy/work procedure (PCWP4- Community Funding Program and Process 452) on liaison with Manager Community Engagement to Presented to PCF 8th May, further discussions at Council Policy PC102 Financial Assistance to Corporate and Manager Community assess compliance and reporting EMG and to Council. Date yet to be determined to Presented to Cou IC 2.8 Community The policy appears appropriate. obligations to working group and Council. OCM080/06/17 Engagement Medium finalise the outcomes. Whilst the policy does not strictly comply with the FM Regulations, the Shire has The policy does not comply with Financial Management Regulations 19C as never invested in Managed Funds that are not held by authorised ADI's. Nonetheless it allows for investment in Managed funds. We suggest the policy be amended to comply with the FM Regulations. This suggests that all the Policy requires urgent review and an managed Funds are not authorised deposit taking institutions - is this amended policy will be presented to the Completed ARG correct? This policy will be reviewed in 2015 as the Shire does not invest in Corporate This policy is being reviewed and is planned to go presented to Cou Governance Advisor / Audit Committee in the first quarter of IC 2.9 Council Policy G006 Investment of Surplus funds Services/Finance Managed Funds. Manager Finance Services High 2017. to Council in June 2017 2017

pt 2017 and sow sset Val. et register in year end	% Achieved	Timing
e. Auditor to id repor to be IS.	100	Completed
audit Sept ARG	100	TOR Completed Internal Audit Charter - to be finalised
Assessment Aug 2017	100	Completed
nmework to Dec 2017	100	Completed
	100	CAR Completed Written procedure to be completed and finalised
Calender to	100	Completed
RG Sep b be supplied ce and veness for	100	Completed
completed. arter the cesses and e reviewed One hk in with the ance ss are being	100	Completed & Ongoing
vely monitor e and quirements. ystems are d to improve cording of nents.	100	Commenced by all staff. Performance reviews to be completed by early June 2017
Salaries & unal nd Elected Allowances ents	100	Completed
ouncil June 2017	100	Completed
6003/06/17 uncil June	100	Completed

No.	FRAMEWORK COMPONENTS	RECOMMENDED IMPROVEMENTS	RESPONSIBILITY	RESPONSIBLE OFFICER	PRIORITY	STATUS December 2016	Status June 2017	Status Sept 2017
IC 2.14 Council F	Policy G917 Credit Cards	The policy appears appropriate. The Policy appears effective with no issues noted during the external audit.	Corporate Services	Governance Advisor / Manager Corporate Services	High	The Policy has been reviewed and is now titled Corporate Purchasing Cards at OCM 093/05/16 May 2016. A register of cardholders to be established and cardholders are to sign a 'conditions of use' form.	Purchasing Cards register E11/5567 and signed "conditions of use" forms are located in SJ1427. G917 Corporate Purchasing Cards - recently reviewed and taken to Council OCM093/05/16 29/5/2016 Ordinary Council Meeting. Amended purchasing card was presented to Council as OCM063/05/17 Monthly Financial Report - April 2017 with regards to contain 1 purchasing card for the organisation. Update of Policy and process to be finalised by Aug 2017.	Item completed single of card completed (Director C only) The Monthly financial r
IC 3.2 Ordinary	Council Meetings	The appropriate monitoring by Council.	Corporate and Community	Accountant / Director Corporate and Community / Finance Officers	Medium	Monthly financial report template is currently been amended and is to include a financial health checklist. A Schedule of Material Variances is also to be presented to Council on a monthly basis.	The Monthly financial report has been reviewed and is continually being improved. The financial health check ratio are still to be introduced.	has been reviewed and continually being impro The financial health che ratio are still to be introduced.
IC 3.3 Executiv	e Management Group	EMG Currently monitor performance against budgets considered appropriate.	Corporate and Community	Director Corporate and Community	Medium	A statement of material variances as per Council's adopted material variance threshold will now be prepared as part of the monthly financial report. This variance report will be presented to the LT monthly for review. The level of materiality is to be reviewed against other local governments.	Monthly report is updated to provide this.	
IC 3.4 Monitorir	g	No routine monitoring of internal controls is currently documented. That a process for documented routine monitoring of financial and non-financial internal controls be established based on the risk the controls intended to address.	Corporate Services	Governance Advisor / Manager Corporate Services	Medium	This Improvement Plan will be presented to the Audit Committee as a Standing Item to ensure routine monitoring of internal controls.	Reported at Audit Committee March 2017. Continual improvement plan to be reported every quarter at ARG Committee.	Reported at ARG on a quarterly basis. Continual improvement to be reported every qu at ARG Committee. Work procedures are lin
Manager RM1.3 Safety P		No further action. We noted the method and basis for rating risks in the Construction and Health and Safety Plan does not align to the OH&S Procedures.	Operations Manager / Supervisors	Risk Health and Safety Advisor	Low	Risk Matrix has been amended to reflect Organisational Risk Matrix. Special OSH Committee meeting to be held December 2016 to address current	Documents have been completed ready for EMG/MT discussions	documents and regular reviewed. Formal review process in place and ongoing
RM1.4 Manager	nent Plan - Emergency Evacuation Plan	That the plan be reviewed and updated. Documented testing should be undertaken on a regular basis. That a Chief Warden be appointed to coordinate planned drills, training and communication.	Leadership / OSH Committee	Risk Health and Safety Advisor	Medium	deficiencies. Diagrams to be put up in all Council buildings when resource is available to do so. Evacuation and Duress alarm drills to be conduction first quarter 2017.	All updated diagrams have been posted in all Shire buildings, LGIS/RHSA currently reviewing Bemergency Evacuation Plan, Drill are yet to be conducted, warden training on hold due to time restraints on staff	Emergency Evacuation in review process. Drill yet to be conducted, wa training on hold due to constraints on staff. Adopted at 9 March 20
	Serpentine Jarrahdale Local Emergency nent Arrangements	Testing of effectiveness should be routinely undertaken. Draft Emergency Management arrangements should be reviewed and adopted by LEMC.	Planning Directorate	Manager Rangers / Compliance and Emergency Services	High		Adopted at 9 March 2017 to be sent to DEMC for approval. To be returned to council for approval thereafter	be sent to DEMC for approval. To be returne council for approval thereafter TAG group commence Outcomes identified an require reporting back t
RM 1.8 Entity Ris	sk Register	An entity level register has been developed and is to be rolled out to Managers early in 2017 with the ERM Implementation Plan.	Executive Services	Risk Health and Safety Advisor	Medium	implementation of the Risk Matrix in Council agenda items, there will be an automatic process for capturing risk items with a risk rating of greater than 10 to be placed on the Risk Register.	Risk Matrix adopted by Council OCM233/12/16 Dec 2016, presented to MT for discussion further meetings to finalise the process for staff to implement with Agenda template. PK to finalise.	EMG, testing of system be conducted, Risk Management Progress report to ARG to be presented by Dec 2017 HR and USH Induction currently a WIP as they
LC 2.3 Manager	nent Procedure - Staff Inductions	Legislative compliance is not specifically included as a separate item within the induction process. The inclusion of the Code of Conduct in the induction is considered appropriate, some employee files did not hold a record of induction. It is suggested copies of content covered in inductions is maintained on the employee file. Currently reviewing staff induction content, procedures for reporting and registering.	Executive Services	HR Manager	Low	have been updated and implemented.	HR Induction Manual is updated with specific reference to legislative compliance and direct inclusion of the Code of Conduct. Currently developing a concept for online code of conduct competency training to include section tests that will create an online compliance record and refreshers.	on-line. Recording of a inductions will then automatically upload in employee training regis the safety managemen system. Manuals for bc and OSH are available the staff intranet and in HPRM
LC 2.6 Access t	o information	The current practise of the Governance Officer advising relevant Officers of changes advised by WALGA and State Law Publisher is considered appropriate. Procedures appear effective with no legislative breaches identified. Governance to prepare a procedure to ensure staff are notified of legislative changes.	Corporate Services	Governance Advisor	Medium	Governance to inform relevant staff of any changes to legislation that may impact the local government environment.	Process and Procedure not yet finalised.	Process and Procedure yet finalised. OCM agenda template reviewed and updated i
Manager LC 2.7 Council a	nent Procedure Statutory Environment in gendas	Documentation of the statutory environment appears appropriate for the items reviewed. Procedures appear effective.	Corporate Services and Corporate and Community	Governance Advisor / Director Corporate and Community	Low	No action required.	Not yet finalised.	verifiy the statutory environment by relevar officers.
LC 2.8 Council F	Policy Significant accounting Policies	Policy appears appropriate and up to date. Policy appears effective with no issues identified by external auditors.	Corporate Services	Accountant / Manager Finance Services	Low	Policy G009 - Depreciation is required to be reviewed early 2017. Other relevant policies to be reviewed in early 2017.	Policy to be presented to Council in July 2017.	Current policy to be reviewed with Novembe 2017 The Workforce Plan is
IC 2.2 Experien	ced Staff	Refer to LC2.4	Executive Services	HR Manager	Medium	A remuneration strategy, attraction and retention strategy and reward and recognition policy be developed to inform the Shire's Workforce Plan.	The Workforce Plan is currently being reviewed which will providing informing strategies for attraction, retention and recognition strategies.	currently being reviewe which will providing informing strategies for attraction, retention and recognition strategies.

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is Sept 2017	% Achieved	Timing
leted single credit leted (Director C &		
ly financial report eviewed and is being improved. ial health check ill to be	100	Completed
	100	Completed
	100	Completed
t ARG on a		
asis. mprovement plan		
ted every quarter mmittee.	100	Completed & ongoing
edures are live and regularly		
Formal review place and		
	75	Ongoing
/ Evacuation Plan rocess. Drill are onducted, warden hold due to time on staff.	75	Finalised & Ongoing
9 March 2017 to DEMC for o be returned to approval	10	
approval	75	Near Completion
commenced. identified and orting back to ng of system to ted, Risk ent Progress RG to be		
by Dec 2017 SH Inductions are WIP as they go cording of all will then Ily upload into raining register in management anuals for both HR re available on	75	Near Completion
ranet and in	75	Near Completion
nd Procedure not d.	75	

cedure not	75	
nplate being dated to ory relevant	75	
cicvant	75	Near Completion
be ovember		
Plan is eviewed ing ies for ion and	75	
egies.	75	Near Completion

	No.	FRAMEWORK COMPONENTS	RECOMMENDED IMPROVEMENTS	RESPONSIBILITY	RESPONSIBLE OFFICER	PRIORITY	STATUS December 2016	Status June 2017	Status Sept 20
R	М 1.1 Соц	uncil Policy - Risk Management Policy	That a Risk Management strategy and framework (including an Organisational Risk Matrix be developed to guide and support implementation of Enterprise Risk Management.	Council and Leadership Group	Risk Health and Safety Advisor	High	To be presented to AC early 2017.	Documents have been completed ready for EMG/MT discussions	TAG group commence Areas identified are to organise Risk workshu and training, breifing EMG to roll out, input Reg 17 & capture risk Present ARG report o Policy to be presented Nov 2017 review.
R	M 1.2 Risł	k Management Strategy or Framework	That the Risk Management Policy be reviewed and updated in line with the ERM Implementation Plan and Framework.	Council and Leadership Group	Risk Health and Safety Advisor	High	Draft Policy update and review with DCC G913, LT Agenda item, DCC to prepare agenda item for Council consideration 'Risk Implications' heading in Agenda Item template.	Documents have been completed ready for EMG/MT discussions	TAG group commence Areas identified are to organise Risk worksh and training, breifing EMG to roll out, input Reg 17 & capture risk Present ARG report o Policy to be presentee Nov 2017 review.
R		re of Serpentine Jarrahdale Business ntinuity/Disaster Recovery Plan	Review of the BCP as a result of testing and change management is required. Perform electronic data recovery effectiveness in early 2017.	Leadership Group	Risk Health and Safety Advisor / Manager Information Services	High	recovery test early 2017. Shire IT provider	Taken to MT/LT Feb 2017 for discussion. Nil discussion occurred due to lack of time with meeting process. Yet to be represented back to MT due to other requirements at meeting.	BCP in progress revie TAG team to identify 1 data recovery effectiv. IT Strategy in review a be incorporated throu. Risk Management TA team. Testing date to arranged
R	M 1.7 Stat	ff Knowledge	Evidence of inductions should be maintained to provide a record.	Executive Services	Manager HR / Risk Health and Safety Advisor	High	Documenting and recording of inductions is a 'work in progress' through the new SMS (Safety Management System) currently stalled through limited resources.	Process started will take 6 months to implement.	Continual improvement online inductions are in process to be complet Dec 2017 Safety Management S contains a register of events, hazards, near misses. Individual job
R	M 1.9 OSI	H Risk Register	That an OSH Risk Register is maintained within the Incident Management System (IMS) and is considered appropriate.	Executive Services	Risk Health and Safety Advisor	Low	Uploading data to the new SMS is in progress - anticipated completion in the first quarter of 2017.	ongoing	hazards are captured Take 5, SWMS and W Procedures, Safe Ope Procedures.
	M .11 Ass	set Management Risk Assessment	As no risk assessment was undertaken as part of the Asset Management Plan, future revisions of the plan are to include a consideration of associated risks and be included in the organisational ERM Plan.	Engineering	Director Engineering / Engineering Assets Officer	High	OCM November 2016 currently in review mode to be finalised in 2016/2017.	Not yet finalised.	New officer commence to be reviewed and considered by June 20
	M 12 Wor	rkforce Risk Assessment	Future revisions of the Workforce Plan to include an assessment of key risks.	Executive Services	HR Manager	Medium	Workforce Plan is currently being reviewed in line with the IPR Framework timelines with an indicative completion date of end of 2017.	Workforce Plan is currently being reviewed in line with the IPR Framework timelines with an indicative completion date of end of 2017.	Workforce Plan is curn being reviewed in line the IPR Framework tir with an indicative corm date of end of 2017.
RI 1.		ject Specific Risk Assessments	As no formal documented risk assessments were done for major projects, procedures to be developed to ensure risk assessments are undertaken in accordance with Shire's Risk Strategy and Framework prior to major project approval. No improvement plan currently in place. An improvement plan be developed	Director of Engineering	Directors of Engineering / Corporate and Community / Planning	High	Consultants LogiKal Projects have been engaged to establish a Project Governance Framework including a Toolkit which will be available to staff to assess project components including risk.	Not yet finalised.	LogiKal Projects will b conducting training to help identify the proje- toolkits to engage stal project management p Risk Mangement proc
Ri 1.		going improvement plan	from this report be prepared in support of Risk Management practices and to guide the process of implementation. The organisation currently has a CI register and the plan forms part of the organisational RM plan that is currently WIP/draft form.	Leadership Group	Risk Health and Safety Advisor	Medium	Forms part of the ERM implementation plan, requires LT input to move forward. Anticipated commencement of this section is second quarter of 2017.	To be taken to EMG for further discussion.	TAG group has been with outcomes to be presented for Dec 20° & OCM recommendations pri- by the consultant are
LC		uncil Policy - G908 Records Management nagement Procedure - Reporting Legislative	The records management policy appears appropriate for the Shire. We noted the storage of vital records to be inadequate, vital records were rectified during the review. Records procedure 654 to be reviewed to include such documents as leases, contracts, tenders, MOUs etc. Staff policies require the reporting of breaches and this is included within the Code of Conduct and considered appropriate. No unreported breaches	Corporate Services	Manager Information Services / Manager Corporate Services	Medium	Records keeping plan and vital records currently being reviewed by a consultant and will be updated following the recommendations. Storage and custody of vital records to be reviewed. Archivist has also completed a thorough review of destruction of records. Lease, Contract, Tenders, MOU, Land Reserves Registers required to be reviewed. Whistle-blower Policy and Public Interest Disclosure Policy to be prepared and	Recommendations provided by the consultant are currently being implemented. This process will take between 6-12 months to complete. The CEO has requested (verbally) that the Council minutes are recorded in the Vital Records Register and transferred offsite to SSJ's external storage facility in environmentally controlled secure storage to ensure the integrity of the Council Minute Books.	minutes are recorded Vital Records Registe transferred offsite to S

policy and will be r by Mar 2018 LC 2.2 Breaches noted. Current position descriptions for relevant senior roles contain qualification To be taken to ARG Sept 2017. Corporate Services Governance Advisor Medium discussed with Council. requirements relevant to the role. In certain instances reviewed copies of qualifications were not recorded within the employee file. It is suggested copies of the required qualifications for all staff be obtained and filed This project has no This is a labour/time intense project that commenced yet. appropriately in the employee files. Current PD's have only generalised roles has yet to commence. In realistic terms it This project has not commenced yet. A Key Performance Indic is unlikely to be completed until the end of Performance Indicator will be set to commence 2017. and responsibilities and qualification updates to employee files are in set to commence to by the end of 2017 LC 2.4 Experienced Staff Executive Services HR Manager the project by the end of 2017. Low progress.

Disclosure Policy to be prepared and

Management Procedure - Reporting Legislative

Code of Conduct and considered appropriate. No unreported breaches

Status Sept 2017	% Achieved	Timing
TAG group commenced. Areas identified are to organise Risk workshops and training, breifing note to EMG to roll out, input sample Reg 17 & capture risks. Present ARG report on risk. Policy to be presented in Nov 2017 review.	50	Dec-17
TAG group commenced. Areas identified are to organise Risk workshops and training, breifing note to EMG to roll out, input sample Reg 17 & capture risks. Present ARG report on risk. Policy to be presented in Nov 2017 review.	50	Dec-17
BCP in progress review with TAG team to identify the data recovery effectiveness. IT Strategy in review and to be incorporated through the Risk Management TAG team. Testing date to be		
arranged Continual improvements and	50	commenced
online inductions are in the process to be completed by Dec 2017 Safety Management System contains a register of all events, hazards, near misses. Individual job hazards are captured by Take 5, SWMS and Work	50	Commenced
Procedures, Safe Operating Procedures.	50	Ongoing
New officer commenced and to be reviewed and considered by June 2018	50	
Workforce Plan is currently being reviewed in line with the IPR Framework timelines with an indicative completion date of end of 2017.	50	Commenced
LogiKal Projects will be conducting training to staff to help identify the projects and toolkits to engage staff in project management process Risk Mangement practices TAG group has been identify with outcomes to be	50	to be commenced
presented for Dec 2017 ARG & OCM recommendations provided by the consultant are currently being implemented. This process will take between 6-12 months to complete. The CEO has requested (verbally) that the Council minutes are recorded in the Vital Records Register and	50	Commenced
transferred offsite to SSJ's external storage facility in environmentally controlled secure storage to ensure the integrity of the Council Minute Books.	50	Ongoing
The shire currently has PID policy and will be reviewed by Mar 2018	50	Mar-18
This project has not commenced yet. A Key Performance Indicator will be		
set to commence the project by the end of 2017.	50	

		SHIRE OF SERPENTINE JARRAHDALE AUDIT REGULATION 17 REVIEW SEPT 2017 IMPROVEMENT PLAN	
FRAMEWORK COMPONENTS	RECOMMENDED IMPROVEMENTS	RESPONSIBILITY RESPONSIBLE OFFICER PRIORITY STATUS December 2016 Status	June 2017

LC 2.5	5 Staff Training	Staff training is currently undertaken in accordance with a training matrix and recorded in a training register. Staff training appears effective with no legislative breaches identified.	Executive Services	HR Manager	Low	Business Unit Managers have the responsibility to ensure individual staff members are given appropriate training and information on legislation pertinent to their role and responsibilities . An organisational training calendar should be prepared identifying training requirements for whole of organisation i.e. Customer Service, Community Engagement (IAP2).	Individual Training is identified during the Performance Appraisal process with each staff member allocated a budget amount per year. In addition organisation development training is priorotised and arranged for all staff to ensure compliance and continuous development, such as Equal Employment compliance, improved performance management and systems improvement / refreshers.	organisation developm training is priorotised a arranged for all staff to ensure compliance an continuous developme such as Equal Employ compliance, improved performance manager and systems improver refreshers.
LC 2.9) Management Procedure - Compliance Audit Return	Procedures are not documented, informal procedures appear appropriate. From staff representations received, procedures appear effective. Governance to prepare a procedure completion of Compliance Audit Return. We do supply officers and Councillors with information to assist them with completing their return (Refer E13/1335).	Corporate Services	Governance Advisor	Medium	Procedure to be prepared for the annual completion of the Compliance Audit Return. A working file is to be maintained providing evidence to support responses in the Compliance Audit Return.	Not yet finalised.	Process and procedur completed Dec 2017
RM 1.15	Executive Management Group	Key operational risks are not included as an item in the minutes. OSH risks are discussed where significant. Review process for implementation of key operational and strategic risks are raised and documented.	Executive Management Group	Director Corporate / Community Risk Health and Safety Advisor	High	Organisational Risk Register is to be placed as a standing item on the LT Agenda and reviewed at least monthly. Project not yet commenced.	Not yet finalised.	Officer in process of organsing register to b presented to EMG. Ne workgroup implemente working on outcomes actions identified Aug
RM 1.17	OSH Committee	An appropriate committee exists with Terms of Reference clearly defined and reviewed annually.	Executive Services	Risk Health and Safety Advisor	Low	Annual review of Committee performance and Terms of Reference scheduled for February 2017.	Not yet finalised.	Terms of Reference or until the finalised Organisational Structu Review has been acce
LC 2.10	Communications	Obligation to report Legislative breaches are included within the Code of Conduct. Unable to Assess.	Corporate Services	Governance Advisor	Medium	Complaints against Elected Members and staff are received by the Shire's Complaints Officer. The Complaints Officer would make a determination as to whether any breaches of the Code of Conduct and Rules of Conduct by Elected Members is required to be reported to the Local Government Standards Panel.	Not yet commenced.	Electronic Register E17/4957 to be review and revised with curre process and procedur regards to the Standar Review Panel for staff members of council
LC 4.2	2 Complaint Handling	Complaint recording and monitoring procedures are documented and appear appropriate. From Discussions with staff and evidence obtained, complaint monitoring procedures appear effective. No improvement plan currently in place. That an improvement plan	Corporate Services and Corporate and Community	Governance Advisor / Director Corporate and Community / Manager Corporate Services	Low	CEO is designated as Complaints Officer with any Complaints reported in the Shire's Annual Report as required. This document will be included as a	Discussions held with Manager Corporate Services & Director Corporate & Community. 9 Process to be reviewed with current officers and to be further assessed.	to be reviewed with Cf system and internal pr through Compliants of (CEO) and other exter complaints/HR/HPRM
LC 4.3	3 Ongoing Improvement plan	(developed from this report) be prepared in support of the proposed Legislative Compliance Framework. Initial focus would be to formalise a Legislative Compliance Framework.	Corporate Services	Governance Advisor	High	standing item on the Audit Committee Agenda to ensure that actions are monitored and implemented.	Not yet presented.	to be adopted in the Governance Framewo Strategy yet to be dev Currently being review and will be presented
IC 2.6	Council Policy Legal Proceedings and Prosecutions	No policy in place. That a policy be developed reflecting Council's commitment to risk based internal controls throughout the organisation.	Executive Services	CEO	High	Draft Policy has been prepared and is sitting with Office of CEO for review.	Has not commenced.	reviewof policies in No 2017 Currently being review and will be presented
IC2.7	Council Policy G807 Legal representation costs indemnification	The policy appears appropriate.	Executive Services	CEO	Low	Policy is current and does not require review at this point. Whilst current policy is appropriate it is recommended that a review take place for	Has not commenced.	reviewof policies in No 2017
IC 2.1	Council Policy G903 Rates Collection and General 0 Debtors Policy	The policy appears appropriate.	Corporate and Community	Manager Finance Services and appropriate Finance Officer	Low	Terms of Reference with regards to	This policy is being reviewed and is planned to go to Council in June or July 2017.	Current policy to be reviewed with Novemb 2017
IC 2.1	Council Policy G001 - Purchasing Amounts Under 2 \$150.000	The Policy appears appropriate. Note paragraph 7 of the policy relating to Green Purchasing does not relate to purchasing thresholds and may result in confusion. The Policy appears effective with no issues noted during the external audit. Policy to be reviewed in 2015.	Corporate and Community	Manager Finance Services and appropriate Finance Officer Governance	Low	Reviewed by Council in March 2016 OCM 037/03/16. Policy to be further assessed by staff considering the inclusion of Local Supply Panels and Regional Price Preference. Delegations for Directors are to be reviewed with a view to raise authority to \$149,999. C007S. Policy be reviewed to provide further	Policy is still to be reviewed, expected to Council in June or July 2017.	Current policy to be reviewed with Novemb 2017
IC 2.1	Council Policy G002 Procurement of goods or 3 services through Public Tendering	The policy appears appropriate. The Policy appears effective with no issues noted during the external audit.	Corporate Services and Finance	Advisor/Finance / Manager Corporate Services	Medium	clarification on clause 1.8.2 Tender Exemption and the definition of Sole Supplier Arrangements. Policy currently being reviewed by DE.	Policy is still to be reviewed, expected to Council in June or July 2017.	to be review
IC 2.1	5 Council Policy G004 Light Vehicles	The policy appears appropriate The policy appears to effective with no matters noted.	Engineering / Corporate Services	Director Engineering	Medium	Objectives of Policy to determine vehicle allocations, type of vehicles, and whether vehicles are allocated for operational purposes (fit for purpose) vs contractual entitlement. A plant replacement program be developed once the policy has been finalised.	Currently being reviewed with 2017/2018 budget process. Director Corporate & Community and Engineering to review G004 Small Vehicle Fleet & SEGWP1 - Small Vehicle Fleet - Acquisition and Disposal Guidelines and to presented to EMG and Council.	
RM 1.18	Monitoring Compliance	No routine monitoring is currently occurring. Recommendation that the ERMP contain practices requiring the routine monitoring and reporting of risks and an internal audit checklist and Key Risk Indicators be set.	Leadership Group	Director of Corporate and Community / Risk Health and Safety Advisor	Medium	Current ERMP is being revised to include more specific monitoring, reporting, internal audits and Key Risk Indicators processes'. Anticipated completion first quarter of 2017. DCC to submit agenda item to council considering an internal audit charter and the resourcing requirements for an internal audit function.	Not yet commenced.	Not yet commenced.

No.

ARG007.1/09/17

	Status Sept 2017	% Achieved	The law
as	Individual Training is identified during the Performance Appraisal process with each staff member allocated a budget amount per year. In addition organisation development training is priorotised and arranged for all staff to ensure compliance and continuous development, such as Equal Employment compliance, improved performance management and systems improvement /		Timing
	refreshers.	50	Ongoing
	Process and procedure to be completed Dec 2017 Officer in process of organsing register to be presented to EMG. New TAG	50	Commenced
	workgroup implemented and working on outcomes and actions identified Aug 2017 Terms of Reference on hold until the finalised	25	Commenced
	Organisational Structure Review has been accepted.	25	
	Electronic Register E17/4957 to be reviewed and revised with current process and procedures with regards to the Standards Review Panel for staff and		
	members of council to be reviewed with CRM system and internal process through Compliants officers	25	Commenced
	(CEO) and other external complaints/HR/HPRM	25	ongoing
	to be adopted in the Governance Framework Strategy yet to be developed Currently being reviewed and will be presented with reviewof policies in Nov	25	Dec-17
	2017 Currently being reviewed and will be presented with	25	Commenced
	reviewof policies in Nov 2017	25	Commenced
0	Current policy to be reviewed with November 2017	25	Commenced
I	Current policy to be reviewed with November		
	2017	25	Commenced
	to be review	25	Commenced
&			
		25	Commenced

No.	FRAMEWORK COMPONENTS	RECOMMENDED IMPROVEMENTS	RESPONSIBILITY	RESPONSIBLE OFFICE		STATUS December 2016	Status June 2017	Status Sept 2017	% Achieved	Timing
LC 3.1 Legisla	tive Compliance Register	No register currently exists. That a concise Legislative Compliance register be developed to enable the monitoring and recording of Legislative breaches and associated controls.	Corporate Services	Governance Advisor	Medium	This will be addressed once an Internal Audit Function has been established. The Financial Management Review and Interim and Annual Audit Management	Not yet commenced.	Not yet commenced.	0	
IC 1.1 Counci	I Policy Internal Controls Policy	No policy for internal controls exist. That a policy be developed reflecting Councils commitment to risk based internal Controls throughout the organisation. The Code of Conduct is considered as providing appropriate guidelines for	Corporate Services	Governance Advisor / Manager of Corporate Services	Medium	letters are required to be reviewed to inform the development of a policy for internal controls.	Not yet commenced.	To be identified within the internal audit review and to be developed	0	
IC 1.2 Code o	of Conduct for Elected Members and Staff	the acceptable standard of professional conduct. The Code of Conduct is issued to all staff and Elected Members and is available on the Shire's website under public documents. It appears effective with breaches reported in the past. Should be reviewed during 2015.	Corporate Services	Governance Advisor	High	Review scheduled for June 2017 Workshop with Councillors.	Not yet commenced.	not yet commenced new council may be in Nov 2017 needs to be done with HR/CEO offices	0	
IC 2.1 Comm	unications of modifications	Considered appropriate. New and modified policies and procedures approved by the EMG are communicated to staff. Current policies are available on the website and all current procedures are held within HPRM. Representation by staff; it appears staff are aware of the latest policies and procedures and are able to access the latest version.	Corporate Services	Governance Advisor	Medium	Policies should be reviewed by the MT group annually with any recommendations for alterations to existing policies or establishment of new policies be made to the LT for consideration and subsequent discussion with elected members.	Not yet commenced.	Not yet commenced.	0	
		The policy is considers appropriate and requires Council policies be reviewed biannually. Council policies were last updated in May 2013 and				G814 - Process for Review of Policies is to be reviewed to reflect the following proposed arrangements: that policies be assessed by the MT group annually with any recommendations for alterations to existing policies or establishment of new policies be made to the LT for consideration and subsequent discussion		to be reviewed as part of the		
IC 2.4 Counci	I Policy G814 Process for review of Policies	appear to be effectively maintained and recorded.	Corporate Services	Governance Advisor	Low	with elected members. A Self Supporting Loan Policy and Self Supporting Loan Deed be developed to provide a framework for the assessment o applications by Community and Sporting Groups for Self Supporting Loans. See	Has not commenced.	project plan to EMG	0	
IC 2.11 Counci	il Policy Self-Supporting Loans	No policy is in place. That a policy be developed reflecting councils commitment to risk based Internal Controls throughout the organisation. The Audit Committee meets with the external auditors annually. No routine internal audit reporting of appropriateness of Internal Controls is apparent.	Corporate Services and Corporate and Community	Governance Advisor / Director Corporate and Community	Medium	Shire of Esperance for sample of SSL Policy and Town of Port Hedland for example of Loan Deed. An audit work plan and internal Audit	Has not commenced.	to be reviewed	0	
IC 3.1 Audit C	Committee	That the Audit (Risk and Finance) Committee meet at least once a year (more regularly if possible) to review any internal control weaknesses identified or reported by the EMG and the Auditors.	Corporate Services and Corporate and Community	Governance Advisor / Director Corporate and Community	High	Charter is currently being developed and	n Internal Audit Charter to be developed and presented by the end of 2017.	Internal Audit Charter to be developed and presented by the end of 2017.	0	
IC 3.5 Interna	I Controls Executive Management Group	Internal Control issues are raised within EMG meetings. No specific monitoring or internal audit occurring. Internal Control issues appear to be addressed affectively.	Leadership Group	Governance Advisor	Medium	Executive oversight of internal control issues with high priority items monitored closely for implementation. This document is to serve as a live	Not yet commenced.	Not yet commenced.	0	
IC 4.1 Ongoin	ng Improvement Program	No documented program was available . That an improvement plan developed from this report be prepared in support of the Internal Controls framework (to be developed).	Executive Services and Corporate and Community	Community / Governance Advisor Manager Rangers /	Medium	improvement plan and amended from time to time to include other matters not captured in the current document. Last updated in 2014 and it is intended to	Not yet commenced.		0	
RM 2.7 Local E	Emergency Management Plan 2011 Draft	That the plan be reviewed and updated. Documented testing should be undertaken in accordance with Part 7 of the plan.	Planning Directorate	Compliance and Emergency Services	High	have it updated first quarter 2017 with subsequent testing.	See RM1.6 LEMP was replaced by LEMA	See RM1.6 LEMP was replaced by LEMA		